



Rebecca Winke &lt;rebecca@italybeyondtheobvious.com&gt;

---

**Your ItaliaRail order number is X8JDBTE1JXTCM**

1 message

---

**ItaliaRail** <orders@italiarail.com>  
To: rebecca@italybeyondtheobvious.com

Sun, Jul 16, 2023 at 8:54 PM

**ORDER# X8JDBTE1JXTCM**

---

Ciao **Matthew**,

Thank you for your recent purchase from [ItaliaRail.com](https://www.italiarail.com). Here is the train ticket information for your trip to Italy.

Grazie, and see you soon!

---

**Milano → Firenze**

📍 **Milano Centrale** · July 17, 2023 · 14:10 CET

🚆 Frecciarossa · 9543 · 1h 54m

📍 **Firenze Santa Maria Novella** · July 17, 2023 · 16:04 CET

**Your PNR**

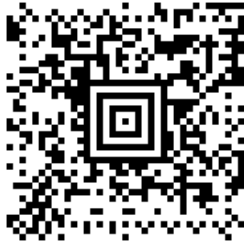
Show this to the ticket inspector when requested.

**2NREG5**

Lead passenger: **Matthew Romersa**

**Your e-Ticket(s)**

Show the following QR code(s) to the ticket inspector

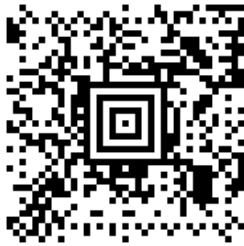


Adult 1: **Matthew Romersa**

Class: **01 BUSINESS**

Seat: **2 1A**

Ticket: **1955394946**



Adult 2: **Lisa Romersa**

Class: **01 BUSINESS**

Seat: **2 10B**

Ticket: **1955394945**



Adult 3: **Cecilia Romersa**

Class: **01 BUSINESS**

Seat: **2 2A**

Ticket: **1955394944**



Child 1: **Alyssa Romersa**

Class: **01 BUSINESS**

Seat: **2 2B**

Ticket: **1955394943**

## How your ticket works

Ticket type: **E-ticket**

- For High-Speed trains, show the conductor the PNR found above.
- Show the conductor your ticket(s) on your personal electronic device (PC, tablet, smartphone), or as a printed version of the PDF
- These tickets are already validated (no need to validate at the platform validation machines)
- Failure to show the ticket(s) to your conductor could result in fines
- The valid travel window for regional trains (Leonardo Express) between Rome's Fiumicino Airport and Rome Termini train stations is valid for one trip until 23:59 on the day chosen by the customer.
- The valid travel window for regional trains (Malpensa Express) between Milan's Malpensa Airport and Milan train stations is 3 hours.
- Tickets are non changeable, non refundable

## Fare rules

### Flexiest

Free changes, 80% refundable

Changes can be made up until departure time at station ticket counters and kiosks.

Changes can be made to the departure date or time up to two hours before departure via phone (US: 1-877-375-7245; outside the US: +1 617-925-7702; in Italy: +39 06 9763 2451).

The passenger pays any price difference in the new ticket; no refunds for less expensive tickets. No seat selection or seat change.

Refund of 80% available up until 2 hours prior to departure on tickets €10 or higher.

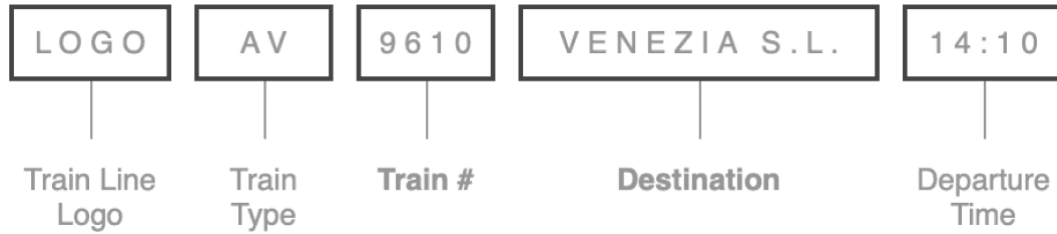
View Fare Rules here: <https://www.italiarail.com/ticket-classes-fare-rules>

---

**Join our community and get free expert advice for traveling in Italy**

## Join ItaliaPass for FREE

### How to read departure or "Partenze" board



**Train #:** Your train number is the most important information: Look for it first on the Departure or "Partenze" board.

**Your destination:** Your destination may not be listed under "destination" on the board; for example, if you are going to Florence but the train's final destination is Milan. Verify the train number matches your ticket.

**Train door closure:** Board in advance, as train doors close to passengers one minute prior to departure on high-speed Freccia trains, InterCity and InterCity Notte trains.

## Keep the trip planning momentum going with 10% off all Rome tours!

Use promo code RAIL10

## Your receipt

This email is your receipt. You will receive an additional email with detailed information for all products purchased.

Order number

**X8JDBTE1JXTCM**

Purchase date

**Sun, Jul 16, 2023**

Purchased by

**Matthew L Romersa**

Payment method

**VISA \*\*\*\* 9830**

Billing address

**3985 Pasadena Drive, San Mateo  
California, 94403, US**

---

**Total**

**US\$317.62**

## Have a question?

We're here to help you! Contact our customer service team 24/7 at [info@italiarail.com](mailto:info@italiarail.com). Call us toll-free at [1\(877\) 375-7245](tel:1(877)375-7245) (US Only), or call direct from Italy [\(+39\) 06 9763 2451](tel:+390697632451), to speak with a member of our award winning customer service team. International charges may apply for those calling from outside of North America.

**Buon Viaggio!**

[Help center](#)

[Contact us](#)

[Terms and conditions](#)



Copyright © 2022 ItaliaRail. All rights reserved.